

Loyalty Audit

Windy City Bar & Grill

Poor

F-



Excellent

A+

You Could Be Making \$2,312.50 More Per Month!

We estimate that implementing our system could bring 125 of your customers back for an additional visit each month, and at an industry average ticket price of \$18.50, that's \$2,312.50 more in the register.

Your Action Checklist

You've seen where you stand...now here's how to improve your loyalty score, boost your reputation, and keep your customers coming back (and bringing their friends with them).

Get your loyal customers to review you online.

Intercept negative reviews and make good of the relationship.

Connect with your regular customers on a personal level.

Incentivize your regular customers to visit more frequently.

Incentivize your customers to refer your business to friends and family.

Engage with your customers where they prefer to be, text.

Text links to online platforms: Facebook, YouTube, Yelp, website, etc.

Wish each of your customers a happy birthday on their special day.